

Digital Phone Service and DigitalTalk® Services

Feature Codes

A number of features can be managed by two or three digit feature codes. To activate (or deactivate), take the handset off the hook and enter the applicable code below. You will hear a confirmation message after code entry.

Function	Description	Activate	Deactivate
Call Forwarding Always To Voice Mail Activation	Forwards all calls directly to Voice Mail	*21	#21
Call Forwarding Busy To Voice Mail Activation	Forwards incoming calls when phone is busy	*40	#40
Call Forwarding No Answer To Voice Mail Activation	Forwards incoming calls to Voice Mail when calls are unanswered	*41	#41
Call Waiting Persistent Activation	Enables users to answer a call while already engaged in a current call	*43	#43
No Answer Timer (Change the number of rings before voice mail)	Enables users to change the number of rings* before forwarding to Voice Mail <i>*Maximum of up to 20</i>	*610	N/A
Voice Portal Access	Enables access to the voice portal to manage services and voice mailbox, or to change passcode	*62	N/A
Calling Line ID Delivery per Call	Enables display of calling line ID on a per call basis	*65	N/A
Last Number Redial	Redials the last number dialed	*66	N/A
Calling Line ID Delivery Blocking per Call	Prevents the display of Calling Line ID on a per line basis	*67	N/A
Call Return	Returns a call to the phone number of the last call received	*69	N/A
Call Forwarding Always Activation	Redirects incoming phone calls to another number for all calls	*72	*73
Speed Dial 8	Enables users to program an assigned number (2-9) for speed dial to a particular telephone number	*74	N/A
Anonymous Call Rejection	Blocks incoming calls where callers have blocked or unavailable Caller ID information	*77	*87
Do Not Disturb Activation	Line does not ring and provides a "busy treatment" to all callers	*78	*79
Call Forwarding Busy Activation	Redirects incoming calls to another number when the line is busy	*90	*91
Call Forwarding No Answer Activation	Redirects incoming calls to another number when the line is not answered	*92	*93
Call Forwarding Not Reachable <i>*Feature available for DigitalTalk Express only</i>	Redirects incoming calls to a designated number in the event of a power or Internet outage	*94	*95
Clear Voice Message Waiting Indicator	Enables users to dial an assigned code to clear the audible and/or visible message waiting indicator	*99	N/A

